

Sunbelt Partners Capital — Refund Policy

Effective Date: 10/01/2025

At **Sunbelt Partners Capital**, we take pride in providing professional, high-quality consulting and advisory services.

Your satisfaction is important to us, and we stand behind the value of our work.

1. 30-Day Money-Back Guarantee

If you are not fully satisfied with the consulting services provided, you may request a full refund **within 30 days** of your initial payment.

To qualify for a refund:

- The request must be submitted **in writing** within 30 calendar days of the original transaction date.
- Refunds apply only to **consulting or advisory fees** paid directly to Sunbelt Partners Capital.
- Any third-party or pass-through costs (e.g., legal filings, vendor fees, travel, or marketing expenses) are **non-refundable** once incurred.

Once your refund request is received and approved, we will issue the refund using your original payment method within **7–10 business days**.

2. How to Request a Refund

To initiate a refund request, please contact us using one of the following methods:

Email: PartnersSunbelt@gmail.com

Phone: 440-375-3766

Mailing Address:

2114 N Flamingo Rd, Unit 1115
Pembroke Pines, FL 33028

Please include:

- Your full name,
 - Date of payment,
 - Payment amount, and
 - A brief explanation of the reason for your request.
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3. Exceptions

Refunds are not available for:

- Services rendered **more than 30 days** prior to the refund request.
 - **Custom deliverables or strategic plans** that have already been completed and delivered.
 - **Real estate transaction fees** or payments made to third parties (e.g., escrow deposits, title companies, or brokers).
 - Any services where performance has already been substantially completed as agreed upon in writing.
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4.

Discretionary Adjustments

Sunbelt Partners Capital reserves the right to:

- Offer partial refunds or service credits in certain situations, or
- Deny refund requests that do not meet the above terms.

Our intent is always to treat clients fairly and in good faith.

5.

Contact and Dispute Resolution

If you have concerns about our services, we encourage you to reach out directly.
We are committed to resolving any issues promptly and professionally.

All refund-related communications should be directed to:
PartnersSunbelt@gmail.com

440-375-3766